The Seven Lost Secrets Success

Million Dollar Ideas of BRUCE BARTON, America's Forgotten Genius

JOE VITALE



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Printed in the United States of America. 10 9 8 7 6 5 4 3 2 1 To the late Marian . . . The loving sunshine who supported me every step of the way, no matter what the project was, or the outcome of it

"One never knows, when he enters an elevator or tears open an envelope or picks up the telephone, what new trick of fortune may be about to be played. Every day is a new series of adventures; around the next corner may lie the event that will change a whole career."

—Bruce Barton, 1928

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About Bruce Barton

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Foreword

What a wonderful book! I am delighted that my friend Dr. Joe Vitale has written about a great man who profoundly influenced my life. When I met Bruce Barton, I needed his help badly. I had begun my small advertising business on foot, pushing my two babies before me on a rickety baby stroller with pillows tied on with rope.

There were few sidewalks in the chicken-ranching community of Baldwin Park, California. When the stroller wheel kept coming off, I hit it back on with the heel of my shoe, then picked up the cardboard I had stuffed inside the shoe to cover the holes, shook it out, and stuck it back in. My husband needed my help. I was determined that we would not lose our home in the recession.

During high school, my English teacher had pulled me out of regular English and insisted I take journalism. How I loved it. I was working after school and on weekends in the bakery of a midnight market. After I scrubbed the floors and washed the cases, I wrote articles and poems for *The Moor*, our high school newspaper. So, when my husband and I needed money so badly, I thought of the newspaper. There were certainly no jobs in that recession period. I persuaded the *Baldwin Park Bulletin* to sell me advertising space at half price. Then I called on the merchants and sold them the space at full price, adding my copy to their products as a shoppers' column I called "Window Wishing." The difference was my profit.

"I write from the customer's viewpoint," I told them enthusiastically. I had no college education. I felt so unprepared in that man's world. But I did have one wonderful thing to help me with my fledging business: the Baldwin Park Library. Every evening I would run over and pick up books on advertising, business, and sales.

It was there I met Bruce Barton. I read all his books, and read them again. I heard his voice in my mind uplifting, teaching, showing me how.

Then one day the publisher of the *Baldwin Park Bulletin* handed me a notice from the Advertising Association. There was to be a meeting in San Francisco. Bruce Barton would be the speaker!

It took a lot of thinking and planning to put the money together and to arrange for babysitters in order to go. But I made it. I stuffed apples and a package of crackers in my briefcase, because I did not have money for meals. I didn't stay overnight. I just came to hear Mr. Barton.

He had white hair and a slight build, and told stories that enchanted the audience. He said he based his advertising business on two things:

First was a Bible verse: "Agree with your adversary early." He explained that customers relax when you see their side of the situation. When you really understand what your customers want, then it is so easy to show them that your product or service is just what they need to get it. "Your job is to be the buyer's assistant," Mr. Barton said.

Second, he asked the audience if we remembered the third verse of "Mary Had a Little Lamb." Everyone knew the first verse, a few knew the second, but no one could say the third. He recited it as the second great principle of his advertising business:

"Why does the lamb love Mary so?" The eager children cry. "Because Mary loves the lamb, you know," The teacher did reply.

I remember that I jumped when he hit the lectern with a loud bang as he said that third line. Then he said, "It is about time we quit trying to shear these sheep—and start loving them a little bit!"

I saw immediately that Mr. Barton meant that we must see things through customers' eyes in order to care for their interests and to help them. Because of his teaching, my small advertising business spread into all of Southern California, hiring and training 285 employees who sold over 4,000 continuous-contract advertising accounts. We had four offices. My customers brought me other customers. Mr. Barton's principles were the foundation of my business then, and they still are.

But on that day in San Francisco when I was so young, uneducated, and yearning for knowledge and help for my tiny start-up business, I waited until his speech was over. It took a long time for everyone to shake his hand and finally leave. Then I walked up to Mr. Barton, thinking, "How can I tell him that he is my teacher?" I only had a moment with him. I reached out my hand to him. He took it in both of his. I looked into his kind eyes and said, "I am the one who *HEARD* you."

Bruce Barton replied, "You are the one I came for." —Dottie Walters

The late Dottie Walters was the author of several books, including *Speak* and *Grow Rich* and *Never Underestimate the Selling Power of a Woman*. She was also president of Walters International Speakers Bureau and chairman of the board for the American Association of Professional Consultants.

Acknowledgments

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Jean at the River Oaks Bookstore helped me brainstorm a worthy title for this book.

And thanks, of course, for the late Dottie Walters' friendship, support, and ideas, and for her touching Foreword.

This book has obviously been a team effort.

—Dr. Joe Vitale www.mrfire.com "In every human being, whether emperor or cowboy, prince or pauper, philosopher or slave, there is a mysterious something which he neither understands nor controls. It may lie dormant for so long as to be almost forgotten; it may be so repressed that the man supposes it is dead. But one night he is alone in the desert under the starry sky; one day he stands with bowed head and damp eyes beside an open grave; or there comes an hour when he clings with desperate instinct to the wet rail of a storm-tossed boat, and suddenly out of the forgotten depths of his being this mysterious something leaps forth. It over-reaches habit; it pushes aside reason, and with a voice that will not be denied it cries out its questionings and its prayer."

-Bruce Barton, What Can a Man Believe?, 1927