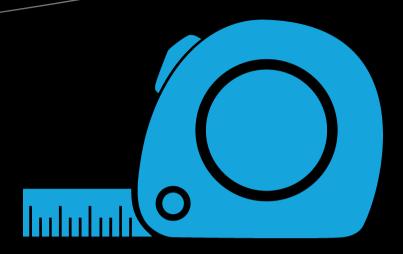
WINDOWS TROUBLESHOOTING SERIES



Windows Software Compatibility and Hardware Troubleshooting

Maintain optimal compatibility with the older software and devices that you need to use

Mike Halsey, MVP Andrew Bettany, MVP

Windows Troubleshooting Series

Mike Halsey, MVP Series Editor

Windows Software Compatibility and Hardware Troubleshooting

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It's astonishing to think that this is my eleventh book, and how it's crept up on me. I'd like to take the opportunity to thank the people who helped me right at the beginning, as without your encouragement, guidance, support, and belief, I wouldn't be where I am today.

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-Mike

Thank you, Annette, for your support and love whilst I have been scribbling away.

—Andrew

Contents at a Glance

| About the Authors | xii |
|--|-----|
| About the Technical Reviewer | x\ |
| Windows Troubleshooting Series | xvi |
| Introduction | xix |
| ■Chapter 1: All About Compatibility | 1 |
| ■ Chapter 2: Common Software Compatibility Issues | g |
| ■ Chapter 3: Common Hardware Compatibility Issues | 27 |
| ■ Chapter 4: Resolving Software Compatibility Issues | 47 |
| ■ Chapter 5: Resolving Hardware Compatibility Issues | 69 |
| ■ Chapter 6: External Factors That Affect Hardware | 97 |
| Index | 105 |

Contents

| About the Authors | xiii |
|--|------|
| About the Technical Reviewer | xv |
| Windows Troubleshooting Series | xvii |
| Introduction | xix |
| ■Chapter 1: All About Compatibility | 1 |
| The Common Causes of Compatibility Problems | 1 |
| Internal and External Compatibility Factors | 4 |
| Networking Factors | 4 |
| PC Hardware | 5 |
| Security Factors | 5 |
| Certified for Windows. What Does the Logo Mean? | 6 |
| Summary | 7 |
| ■Chapter 2: Common Software Compatibility Issues | 9 |
| Legacy Software and Windows | 10 |
| User Group Discussion | 12 |
| The Windows Blue Screen of Death | 12 |
| User Account Control and Security Permissions | 16 |
| Internet Explorer and Browser Plug-ins | 19 |

■ CONTENTS

| Compatibility Issues | 20 |
|---|----|
| IE11 Compatibility | 21 |
| Browser Plug-ins | 24 |
| Summary | 26 |
| ■Chapter 3: Common Hardware Compatibility Issues | 27 |
| Plug and Play | 28 |
| x86 vs. x64 Architecture | 28 |
| Windows File System Drivers | 29 |
| Driver Signing in Windows | 30 |
| Locating Quality Device Drivers | 33 |
| Maintaining Legacy Hardware | 35 |
| Managing Devices | 38 |
| Managing Printers | 40 |
| Video and Graphics Cards | 44 |
| Summary | 46 |
| ■Chapter 4: Resolving Software Compatibility Issues | 47 |
| Windows Compatibility Center Web Site | 48 |
| The Software Compatibility Troubleshooter | 49 |
| DPI Scaling | 52 |
| Program Compatibility Assistant | 53 |
| Microsoft Application Compatibility Toolkit | 54 |
| Shims | 59 |
| Standard User Analyzer | 59 |
| Compatibility Administrator | 61 |

| Resolving Browser Plug-in Compatibility Issues | 64 |
|---|-----|
| Resolving Internet and Intranet Site Compatibility Issues | 66 |
| Summary | 68 |
| ■Chapter 5: Resolving Hardware Compatibility Issues | 69 |
| The Windows Device Manager | 70 |
| Installing, Uninstalling, and Updating Drivers | 72 |
| Managing Driver Properties | 82 |
| Using Safe Mode and Diagnostic Mode | 88 |
| Diagnostic Mode | 90 |
| Forcing Safe Mode | 92 |
| Cables and Physical Hardware Faults | 94 |
| Summary | 95 |
| ■Chapter 6: External Factors That Affect Hardware | 97 |
| Safely Working with Hardware | 97 |
| Watt on Ground?! | 97 |
| Being Safe and Stable | 99 |
| Attack of the Interferoids! | 99 |
| UTP Network Cables | 101 |
| Hitting a Wall | 101 |
| Beware the Humans | 102 |
| Additional Environmental Factors | 102 |
| Summary | 103 |
| Indov | 105 |

About the Authors





Mike Halsey was first awarded a Microsoft Most Valuable Professional (MVP) in 2011. He is the author of more than ten Windows books, including Troubleshooting Windows 7: Inside Out (Microsoft Press, 2010), Troubleshoot and Optimize Windows 8: Inside Out (Microsoft Press, 2012), Beginning Windows 10 (Apress, 2015), and Windows 10 Troubleshooting (Apress, 2016). He is also the author of other Windows Troubleshooting books in this series.

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Windows Troubleshooting Series

When something goes wrong with technology, it can seem impossible to diagnose and repair the problem, and harder still to prevent a recurrence. In this series of books, we'll take you inside the workings of your devices and software, and teach you how to find and fix the problems using a simple step-by-step approach that helps you understand the cause, the solution, and the tools required.

Series Editor Mike Halsey, MVP





As a Microsoft MVP (Most Valuable Professional) awardee since 2011, the author of more than ten books on Microsoft Windows, and a teacher for many years, Mike Halsey understands the need to convey complex subjects in clear and non-intimidating ways.

He believes that the Windows Troubleshooting Series is a great example of how quality help, support, and tutorials can be delivered to individuals of all technical ability. He hopes you enjoy reading this and many other books in this series, both now and for years to come.