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I dedicate this book to my father, who was a role model of the value of hard work, commitment to family, and the importance of doing the right thing. Rest in peace, Dad.

-Mike Chapple

This book is dedicated to Ric Williams, my friend, mentor, and partner in crime through my first forays into the commercial IT world. Thanks for making my job as a "network janitor" one of the best experiences of my life.

—David Seidl

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